REDWILL ICT

Level 1 B-BBEE
PROUD CONTRIBUTOR

Connect Share Collaborate

Tel.: 087 3533 920
E-Mail : sales@redwill.co.za

E2E
End 2 End Computing

CONNECTIVITY | INFRASTRUCTURE | BROADBAND | CLOUD | TELECOMS | SUPPORT

Our Business

Redwill ICT is an Information & Communications Technology service provider, servicing the public and private sector. Our mission is to offer our clients long term sustainability through our consultative approach and services. We provide visibility and transparency giving you benefit through increased confidence that your strategies, processes and controls are appropriate and effective.

We believe in keeping abreast with technological advances and are continually investing in our infrastructure to keep up with the pace. Redwill ICT supports the "Buy South African" and "BEE" campaigns and where possible try to develop business relationships with previously disadvantage companies. We pride ourselves on commitment, quality and delivery.

We have over 10 years of experience in ICT Managed Support Services.

You can count on our experience to help your enterprise applications and take advantage of our collective knowledge, experience, and portfolio of technologies to make your vision come true.
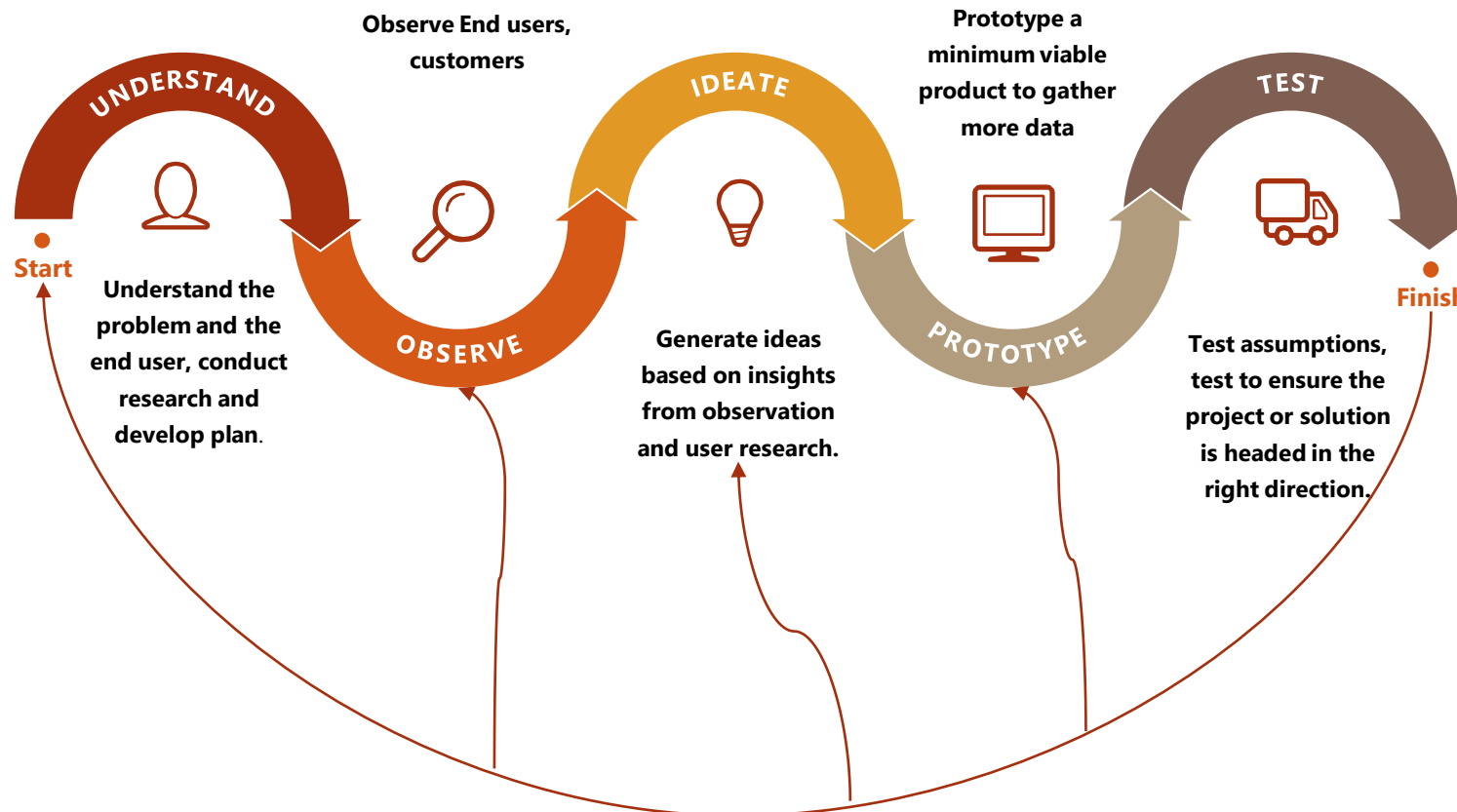
OUR SERVICES

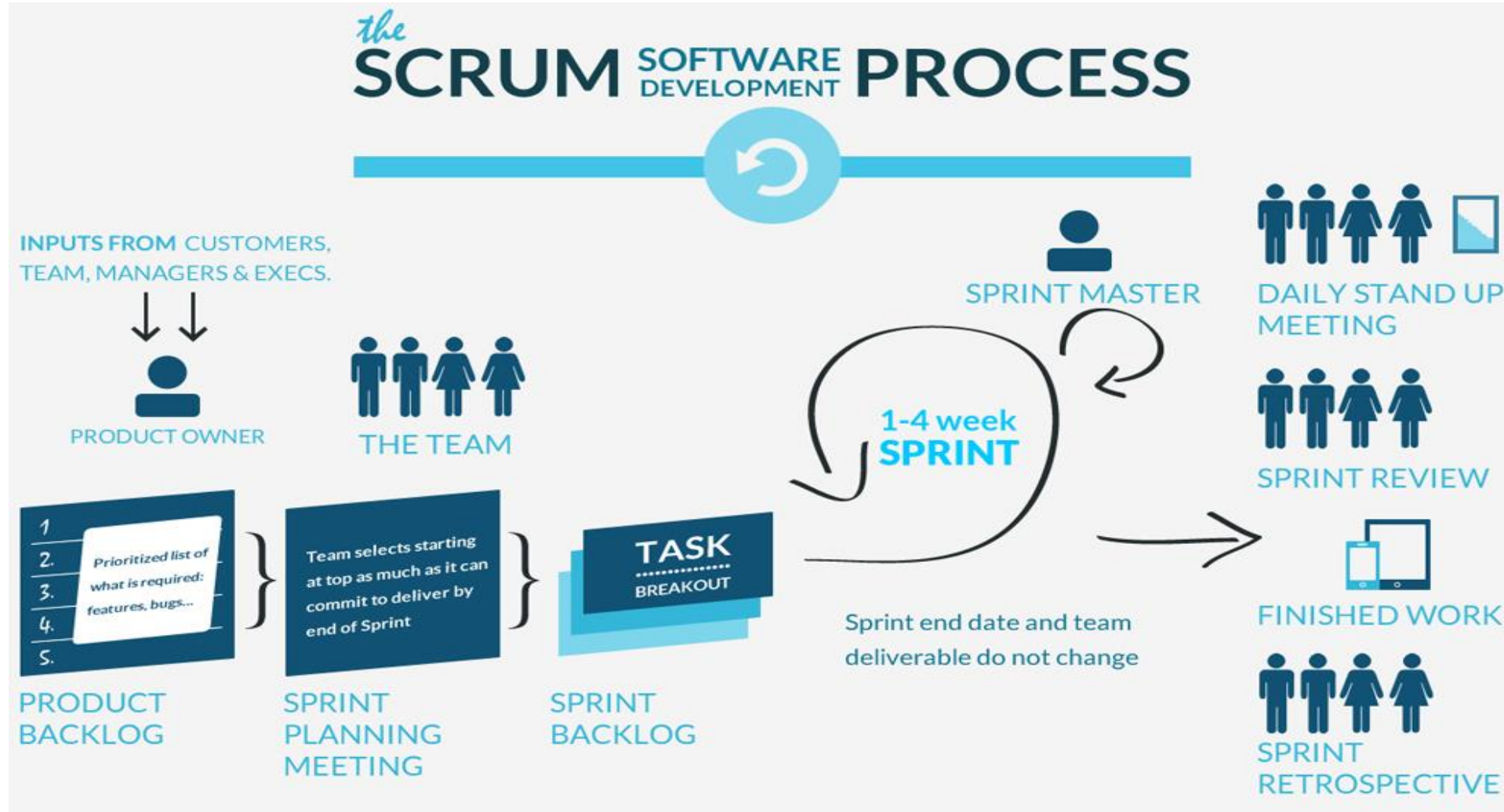## We offer wide range of services delivered on demand to companies and customers

CONNECTIVITY	INFRASTRUCTURE	DEVELOPMENT	CLOUD	SUPPORT
• Last Mile • Direct Internet Access • Broadband • Fibre • LTE • Microwave • 3G Mobile • SD Wan	• Hardware supply • Data cabling and testing • Backups • Networking • Firewalls and IT Security • Hosted PBX • VOIP	• Innovative product design and development • Solution reseller • Solution integrator • Provides entire expertise in database and application administration.	• Virtualized Machines • Office 365 • Cloud Email • Domains • Hosting • Cloud Backup	• Incident investigation and management • Incident resolution • Patches to the software • Up-Time monitoring • Alert monitoring • Configuration management • Cluster management

Innovation & Design **Thinking process**

What creates value for customers?

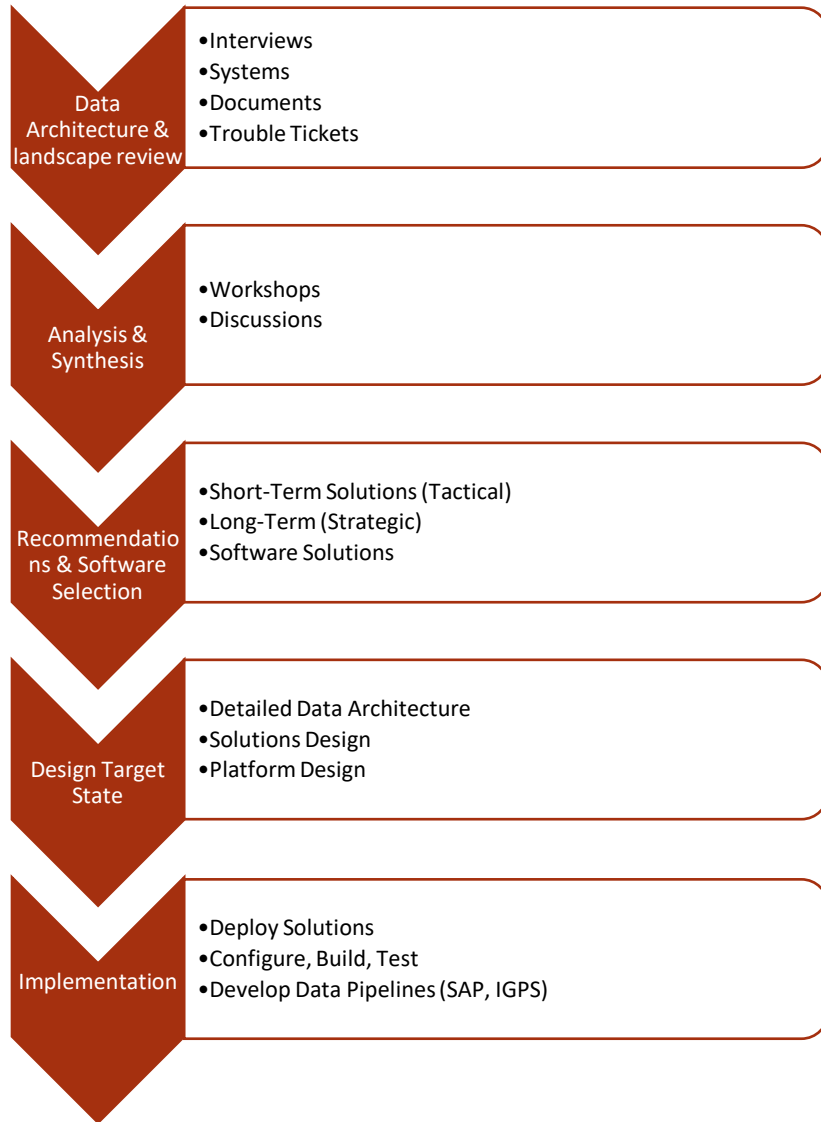## Agile – Structure

SOLUTION METHODOLOGY

Data Architecture Review & review landscape

Recommendations & Software Selection

Design Target State

Project Planning & Implementation
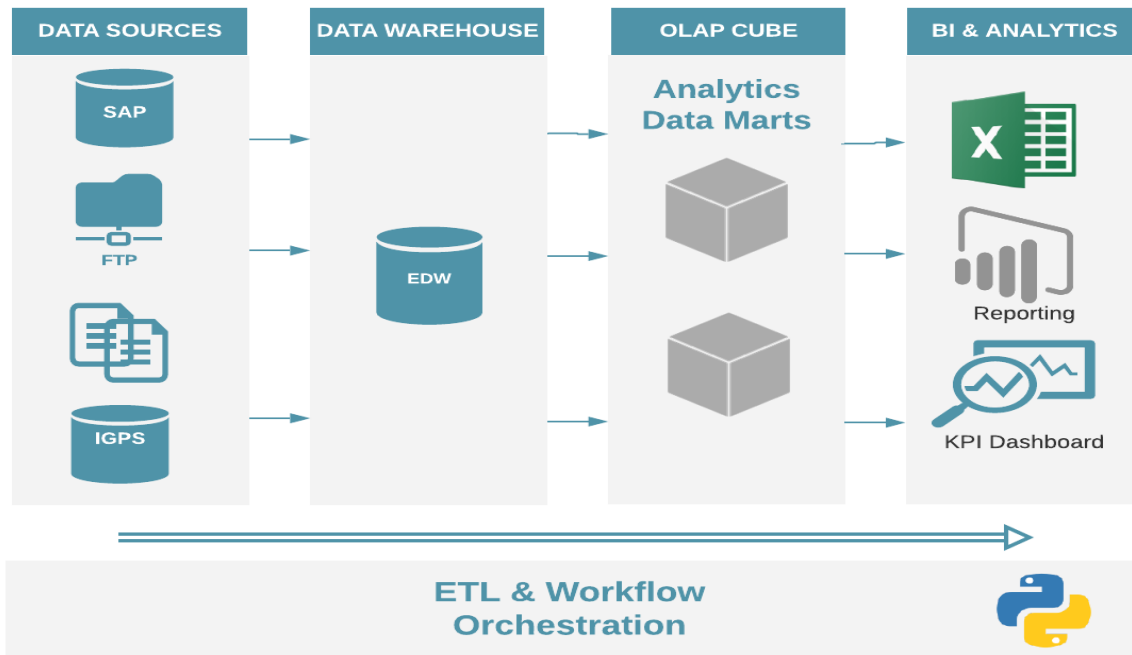
Detailed architecture to be designed based on investigations conducted

SOLUTION METHODOLOGY - EXAMPLE

Data Architecture & landscape review
- Interviews
- Systems
- Documents
- Trouble Tickets

Analysis & Synthesis
- Workshops
- Discussions

Recommendations & Software Selection
- Short-Term Solutions (Tactical)
- Long-Term (Strategic)
- Software Solutions

Design Target State
- Detailed Data Architecture
- Solutions Design
- Platform Design

Implementation
- Deploy Solutions
- Configure, Build, Test
- Develop Data Pipelines (SAP, IGPS)

- Deploy centrally driven solution architecture.
  - Consolidate current and future RA activities into a central reference point.
  - Ensure that all revenue assurance issues are logged and managed accordingly.

- Implement a Revenue Assurance Consol(RAC).
  - Ensure an automated RAC solution is designed and deployed incorporating key KPI's
  - Agree on implementation approach, Full @ once, phase approach.

- Develop a process driven tool strategy
  - Develop policies and procedures.

- Implement a control function to facilitate reliable revenue information and reports
  - Create awareness
  - Communicate findings / reporting
  - Ensure the reliability and integrity of information provided by RA.
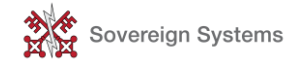
| Digital | Centralised | Enhanced | Secure |

Our Services

ACCESS
BACKUP
CABLE QUALIFICATION TESTING
DESIGN & DEVELOPMENT
DOMAINS
DSL
FAX2EMAIL
FTP
HARDWARE
HOSTING
IT SECURITY
MAIL
MOBILITY
NETWORKING
PASTEL
SMS
SOFTWARE
SUPPORT
VOIP
VPN

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REDWILL ICT

Neotel
LIQUID TELECOM

eset
Authorised
Partner

SILVER
PARTNER
BITRIX

Affiliations

Microsoft SILVER partner
Dimension Data Channel partner
Liquid Telecoms Channel partner
Seacom partner
DELL registered partner
HP Business partner
ESET Channel partner
Synaq partner

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ISP CODE OF CONDUCT COMPLIANT

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